



W&Q TMO Newsletter November 2021

Dear Resident,

AGM 2021

Firstly, **thank you** for attending our AGM back in September. Despite the necessary minor COVID restrictions, we were able to host a hybrid meeting of both in-person and online attendees with a really good turnout, which we greatly appreciate. It was good to see both familiar and new faces. We look forward to seeing you again in 2022.

We are also pleased to announce that TMO Members voted in favour of the TMO continuing to manage our estate on the residents behalf - *Thank You!*

Board Members and Board Officers

Next up, we would like to take this opportunity to update you on our new Board members and Board Officers:

Newly appointed Board Members

Please welcome to the Board:

James Roberts, Jose Nogueron, Leonna Staple, Michael Neunkirchen and Saoussen Ouertani.

And please welcome back to the Board:

Jessey Cudjoe, Julie Lewis (co-opted officer), Kathryn Hernandez, Lisa Stevens, Orenda O'Brien Davis, Sophie Thorpe and Umran Malik.

Newly appointed Board Officers

- Board Chair - Sophie Thorpe
- Board Vice Chair - Jose Nogueron
- Secretary - Kathryn Hernandez (temporary)
- Treasurer - Vacancy

As a Board and TMO, we would like to say thank you to both Umran Malik for Chairing the Board for the past 18 months, and Orenda O'Brien Davis for her service as the Board Secretary over the past several years, and more recently as stand-in Treasurer. We look forward to their continued service as Board members.

Board Resignations

And a sincere thank you to those Board members who have recently stepped down, or will be stepping down shortly:

Graeme Womack, Leonna Staple and Kathryn Hernandez.

Board Officers Vacancies

We are currently recruiting for the voluntary roles of Secretary and Treasurer.

- **Secretary**

We are looking for a volunteer who lives on the estate who has a legal background, is qualified in secretarial skills, and ideally has prior experience as the Secretary of an independent Board/ Not for Profit organisation. Training will also be provided.

If you know of anyone, or you would like more information, please email the TMO via contact@wqtmo.org

- **Treasurer**

Ideally we are looking for a volunteer who lives on the estate and has some knowledge or background in finance or bookkeeping, but this is not essential as training will be provided.

If you know of anyone, or you would like more information, please email the TMO via contact@wqtmo.org

SubCommittee Vacancies

We have four (4) subcommittees that carry out TMO business and activities on behalf of the Board and estate. They are:

- **Finance SubCommittee** - This subcommittee sets the yearly budget, manages payments and payroll and surplus funds, amongst other monthly tasks. As a subcommittee member you will take part in key decision making, overseeing and ensuring the responsible and legal activities of the Finance subcommittee and act in the best interests of the estate at all times. This subcommittee meets once (1) every month.
- **HR SubCommittee** - This subcommittee ensures the TMO is carrying out its business and managing staff within the legal requirements of Human Resources law as set out by the Government. As a subcommittee member you will take part in key decisions affecting both staff and Board members, reviewing staff management and appraisals, and overseeing and ensuring that the TMO treats both its staff, members and residents in line with HR laws. You will act in the best interests of the estate at all times. This subcommittee meets a minimum of four (4) times per year.
- **Garden & Social SubCommittee** - The GSC is responsible for ensuring that all green/ communal spaces are maintained to a high standard and fit for purpose, and used for the estates' benefit with activities ranging from fruit and veg plots, the redevelopment of our green spaces and working alongside our Community Gardener. The GSC is also responsible for the organisation of all social activities, from regular Afternoon Coffee meetups, our Summer Party and Christmas Lunch. As a subcommittee member you will take part in key decisions relating to all our green spaces and social activities, including applications for external funding and the organisation and implementation of events. You will ensure the GSC considers the needs and desires of all residents, taking into consideration the disadvantaged, elderly, young, disabled and minorities amongst us. As a subcommittee member you will ideally have some knowledge or background in marketing, customer engagement and events management. You will act in the best interests of the estate at all times. This subcommittee meets a minimum of four (4) times per year.
- **Communications SubCommittee** - The Comms subcommittee is tasked with ensuring the TMO shares regular and important information with residents in as many accessible ways as possible,

such as email, text message, website blogs, news update and paper letters/ flyers. This subcommittee is tasked with increasing resident engagement. You will also take part in key decision making affecting how, when and what we communicate to our residents, and bring innovative ideas for the Board to consider. As a subcommittee member you will ideally have some knowledge or background in marketing and customer engagement. You will act in the best interests of the estate at all times. This subcommittee meets a minimum of four (4) times per year.

The Subcommittee vacancies we have are:

- Finance subcommittee (2 vacancies)
- Communications subcommittee (2 vacancies)

If you are interested in joining either and would like to learn more about what each of these two subcommittees do, please email the TMO via contact@wqtmo.org

Business Plan

As a TMO we have a Business Plan that guides our long term objectives for driving the TMO forward and providing a high standard of service to all our residents across both sites, Webber Row and Quentin House.

The time has come for us to update this document and as such we will be looking to get your feedback on issues that matter to you most, and what you want to see us deliver going forward.

The TMO will be making available an opportunity for you to share your opinions and feedback in due course. Please look out for further updates from the TMO for relevant dates and times.

Webber Row Security Gates Update

You will remember that back in summer of 2020 we sent out a “Green Spaces and Bike Locker Survey” asking residents what your priorities were for estate improvements - an overwhelming response was for the installation of security gates across Webber Row courtyards.

We listened and we acted.

As a result we have secured the first round of funding to install the much requested security gates across the front of the three (3) courtyards of Webber Row. We are now in the process of receiving the first round of funding and applying for the second round of funding.

We want everyone to benefit from this very important update to Webber Row and intend there to be as little disruption to everyday life as possible whilst work is carried out - And a big improvement to the safety and wellbeing of all residents' lives going forward.

However, we are aware there are some concerns how this will change how residents, and their visitors/ services (such as food delivery and healthcare) access their homes easily. As such, we are planning to consult with residents and take on board their concerns to ensure we are accommodating everyone's needs.

The TMO will be making available an opportunity for you to share your opinions and feedback in due course. Please look out for further updates from the TMO for relevant dates and times.

Other News

Afternoon Coffee - After many delays due to COVID, we were finally able to host an Afternoon Coffee on October 25th! We went to Balance on Lower Marsh, where we had tea, coffee and cakes too. A good time was had by all.



An animated Jessey



Deep in conversation



Entertaining the children

And you'll be pleased to know that we have more planned. Here are the dates:

- **Afternoon COFFEE** - Monday 22nd November. If you would like to join us, please meet us at 2pm in the Quentin House carpark, outside the TMO Office, Gray Street.
- **TMO Christmas LUNCH** - Monday 13th December. If you would like to join us, please meet us at 1pm in the Quentin House carpark, outside the TMO Office, Gray Street.
- **Afternoon COFFEE** - Monday 31st January. If you would like to join us, please meet us at 2pm in the Quentin House carpark, outside the TMO Office, Gray Street.

We look forward to seeing you soon at one of these social events.

Motorcycle Bay on Webber Row

Great News! We now have a motorcycle bay on Webber Row, just in front of the main community garden. We have been waiting for this installation for a long time and we look forward to seeing residents making good use of it going forward. ***We kindly ask that all residents who are currently parking their motorbikes in the courtyards to please now securely park your vehicles in the motorcycle bay.*** Please note, the courtyards are not permitted as a place of parking for cars or motorbikes. Thanks!



Further Information

If you have any queries or need to speak to a member of the TMO staff, please call **0207 620 3001**, email contact@wqtmo.org or visit www.webberandquentintmo.org

Finally, from all of the resident volunteers on the TMO Board and subcommittees, and our TMO staff - We are very much looking forward to continuing to support everyone across the Webber & Quentin estate in creating significant, lasting and positive change for W&Q TMO residents.

Best wishes,

Webber & Quentin TMO Board and Staff